

*Aliamanu, Salt Lake, Foster Village Neighborhood Board*

# COUNCILMEMBER JOEY MANAHAN



## City & County Contact Information:

- For concerns regarding refuse collection and bulky items and damaged trash bins: **832-7840 or [www.opala.org](http://www.opala.org)**
- If trash bins are stolen, obtain a police report number, then contact the refuse collection agency at the number above.
- To report an abandoned vehicle: **733-2530 or [www3.honolulu.gov/csdavcomplaints/](http://www3.honolulu.gov/csdavcomplaints/)**
- To report a pothole: **[www1.honolulu.gov/dfm/road/pothole.htm](http://www1.honolulu.gov/dfm/road/pothole.htm)**
- To file a complaint with the City's complaint office: **768-3481 or [complaints@honolulu.gov](mailto:complaints@honolulu.gov)**
- To report sidewalks that are cracked, uplifted or obstructed by overgrowth: **768-8159**
- For concerns regarding bus and handivan operations: **768-8300**
- For concerns regarding motor vehicle registration and drivers licensing: **533-4324 or 532-4325**
- Barking dogs:
  - HPD: **911**
  - Hawaiian Humane Society: **946-2187**
- Crowing roosters: **841-2384**
- For complaints regarding public trees: **971-7151**
- For complaints regarding satellite city halls: **532-7747**

**Councilmember Joey Manahan**  
 Honolulu Hale, 530 South King St., Room 202  
 Honolulu, HI 96813  
 Ph.: (808)-768-5007 E-mail: [jmanahan@honolulu.gov](mailto:jmanahan@honolulu.gov)

## New Bus Service Improvements

At a press conference held on Wednesday, February 27 at the Alapai Transit Center, Mayor Kirk Caldwell, Transportation Services Director Michael Formby, and Oahu Transportation Services President/CEO Roger Morton announced a series of improvements to TheBus service, which began in March. The improvements will cost \$1.1 Million for the remainder of FY2013 and \$3.5 Million for FY2014.

## 2013 TheBus Service Improvements

### MARCH 23

#### COUNTRYEXPRESS ROUTE C (Makaha-Kapolei-Ala Moana Center)

Weekend/holiday service.  
 CUTS: Every 60 mins. RESTORED: Every 30 mins.

#### ROUTE 14 (St. Louis-Waialae Ave-Maunalani Heights)

PEAK HOURS: More frequent service for transfers  
 CUTS: Every 108 mins. RESTORED: Every 40 mins.

OFF-PEAK & WEEKEND: Restore original Diamond Head route  
 CUTS: Every 108 mins. RESTORED: Every 60 mins.

### MAY

#### COUNTRYEXPRESS ROUTE C (Makaha-Kapolei-Ala Moana)

Weekday mid-day service  
 CUTS: Every 45 mins. RESTORED: Every 30 mins.

#### ROUTE 55 (Ala Moana Center-Kaneohe-Haleiwa)

Mid-day service  
 CUTS: Every 60 mins. RESTORED: Every 45 mins.

### MAY (continued)

#### ROUTE 1L (Kalihi-Hawaii Kai)

Extend to School Street corridor (previously served by Route B)  
 CUTS: Route B discontinued. RESTORED: Served by 1L & 2L

#### ROUTE 2L (Kalihi to Waikiki)

Additional weekday peak-hour trips (along Route B corridor)

#### ROUTE 5 (Manoa to Ala Moana)

Additional morning peak hour trips  
 CUTS: Every 60 mins. RESTORED: Every 30 mins.

### AUGUST

#### ROUTE 13 (Liliha-Waikiki-UH Manoa)

Restore service frequency (every 15 minutes)  
 CUTS: Every 20 mins. RESTORED: Every 15 mins.

## Salt Lake District Park Swimming Pool Heater

Salt Lake District Park's swimming pool's heater has not functioned properly since the copper wiring was stripped and vandalized in April 2011. Forty-five users of the pool requested that the matter be investigated and remedied in a timely manner. The Department of Parks and Recreation (DPR) West Honolulu District has been working to resolve this problem. They have received assistance from the DPR Maintenance Support Services Pool Technician and Plumbers, who discovered an electrical connection to the control box is needed in order to be restored. However, the Department of Facility Maintenance (DFM) Electrical Maintenance Service Section inspected the problem and found that the problems are beyond a missing connection. DFM Electricians are recommending that the park have an air conditioning mechanic inspect the relays for the controller. The West Oahu Honolulu District has requested DFM to send their air conditioning mechanics to investigate the problem and repair if possible.

## City Council’s Parks Committee News

- Parks committee Chair Councilmember Joey Manahan and committee members Confirmed Toni P. Robinson as the director of the Department of Parks and Recreation. She will be coming before the full council on March 20, 2013 at Honolulu Hale. Robinson has 44 years of experience with recreation and parks and 36 years with a career with the Department of Parks and Recreation. She wants to be a service to people and to make their lives better and she believes that parks do make life better. Robinson wants to find out the public’s priorities regarding parks as well as the priorities and concerns of people within the department. Her goals are: Improving the beauty of Honolulu’s parks, more effective dissemination of information to the public on the variety of very good recreation programs offered year round for all ages, focusing on aging facilities that need immediate attention – recreation buildings in need re-roofing, playcourts in need of resurfacings, play apparatus in need of replacing, better preventative maintenance programs, more public/private partnerships in recreation opportunities and parks improvements, and to explore various ways to generate additional revenue.
- The Parks committee heard and passed the resolution that asks the City Administration to research options to allow SNAP (formerly food stamps) beneficiaries to utilize their EBT cards at the People’s Open Market on February 26. It will now go to the full council meeting. Parks committee Chair Councilmember Manahan mentioned that the committee is willing to also consider alternatives to providing the EBT Terminals, if it proves too costly or cumbersome. The committee also wants to urge the departments and the SNAP program to utilize the opportunity to inform and educate vendors and consumers at the People’s Open Market, about the importance of including healthy, natural, and nutrition food items in their daily diet.



## Road Work Report for District 7

The following are scheduled road works for the first part of March, for the Department of Design and Construction, Civil Division (Construction Management Branch), and Wastewater Division (Construction Management Branch). Road work is normally done between the hours of 8:30 a.m. and 3:30 p.m. unless otherwise noted.

District 7: Mapunapuna Industrial Subdivision Phase One of Tidal Flooding Remediation Program: Remove existing flap gates and install new check valves at outlet pipes in State channel fronting Kam Highway. Construct new DMH upstream of new check valves. Re-grade swale and adjust existing D.I. frame/cover to provide positive runoff flow into existing Drain system. Reconstruct concrete wall at outlet pipes at State channel. Remove debris and sediment from existing storm drains and channel area. Dewater State channel and install temporary dewatering dams. Restore existing chain link fence at outlet area. At the intersection of Ahua Street and Awaawaloa Street, provide permanent concrete plug in existing 24” DL. (Estimated completion, continuing through March 2013)

## Road Repaving Currently Under Way



Mayor Kirk Caldwell and the Department of Design and Construction made the list of road repaving update available on the City & County of Honolulu’s website at [www1.honolulu.gov/ddc/roadrepavingupdate.htm](http://www1.honolulu.gov/ddc/roadrepavingupdate.htm). Available on the website are the following lists:

- Full list of road repaving projects (now – 2017)
  - Under construction (now)
  - Under contract (est. 2013 – 2015)
  - Planned (est. 2015 – 2017)

# FYI!

*Inside Honolulu Hale – Broadcast Schedule Week of March 10-16*

**MONDAY, March 11, 2013:**

9:00 am Administrative Overview and CIP & Operating Budget Review by Departments LIVE on Channel 54

1:00 pm CIP & Operating Budget Review by Depts. (continued) LIVE on Channel 54

**TUESDAY, March 12, 2013:**

9:00 am CIP & Operating Budget Review by Departments LIVE on Channel 54

1:00 pm CIP & Operating Budget Review by Depts. (continued) LIVE on Channel 54

**WEDNESDAY, March 13, 2013:**

9:00 am CIP & Operating Budget Review by Departments LIVE on Channel 54

1:00 pm CIP & Operating Budget Review by Depts. (continued) LIVE on Channel 54

**THURSDAY, March 14, 2013:**

9:00 am CIP & Operating Budget Review by Departments LIVE on Channel 54

1:00 pm CIP & Operating Budget Review by Depts. (continued) LIVE on Channel 54

**FRIDAY, March 15, 2013:**

1:30 pm Joint Public Safety & Economic Development and Intergovernmental Affairs & Human Services cc LIVE on Channel 54

cc = Close Captioned

## District 7 Staff

**Pia Boisvert:** *Executive Assistant*

**Radiant Cordero:** *Legislative Aide*

**Valerie Sadural:** *Legislative Analyst*

**Dennis Arakaki:** *Community Aide*

**Shirley Ann Templo:** *Community Aide*

Announcement: Visit the Honolulu City Council official website at: <http://www1.honolulu.gov/council/cl.htm>

and scroll down to District 7 to visit a site that will keep you up to date about the City Council and District 7!

## Hawaii ID Applications Now Accepted at City Driver License Offices

State of Hawaii Identification Cards are now issued at Oahu’s five drivers licensing offices. Effective January 1, 2013, eligibility requirements have changed. Most Oahu residents use their driver license for identification. The Hawaii ID provides government issued photo ID cards for residents who don’t drive. For more information, go to the City’s website at [www.honolulu.gov](http://www.honolulu.gov).

- Cost: 65 years of age or older = \$15; 64 years of age or younger = \$20
- After January 1, 2013, all newly issued State IDs are valid for 8 years and expire on your birthday. State ID may be renewed only within six months of expiration date.

### How to apply:

**Step 1:** Complete the application available at any drivers licensing location or on the City’s website.

**Step 2:** Gather your documents so that you can meet all five categories for documentation: 1) Legal Name; 2) Date of Birth; 3) Legal Presence; 4) Social Security #; 5) Primary Residence (2 documents required to prove Primary Residence). All documents must be original or certified copies; photo copies are not acceptable.

**Step 3:** Go to a drivers licensing location, present the complete application and documents. After processing, you will be given a temporary ID good for 30 days. Your permanent card will arrive in the mail in 7 - 10 days.

\*\*\*For a complete, detailed listing of acceptable documents meeting federal requirements, please refer to the City’s website at [www1.honolulu.gov/csd/sid/index.htm](http://www1.honolulu.gov/csd/sid/index.htm).

### Closest location for District 7:

Kalihi-Kapalama  
City Square Main Station  
1199 Dillingham Blvd. A101  
ph: (808)532-7730

## Frequently Asked Questions: Answers from CSD Director Kajiwara

**Q:** *There was a previous practice of the Customer Service Department to assign tracking numbers and constituents could use this number to check on the status of their inquiry, request or complaint; Is this still in place and can people still check using the tracking number?*

**A:** An internal control number (a.k.a., “tracking number,” “reference number” is assigned to each complaint received by our Customer Service representatives. While not given out remotely, this control number can be provided if requested, and should a constituent wish to check on status, they would call our Complaints Branch at 768-4381 to speak with a Customer Service representative, who can report on the status of their request in the City document and Record Tracking System).

**Q:** *Is there is a number constituents can call if there is a light out in a park court or field? On a related matter, is there a number to report a streetlight not working?*

**A:** For any repair to parks, including burnt out lights, contact Maintenance Support Services - located at 1001 Makolu Street, Building Number 16, Pearl City, Hawaii 96782. Their telephone number is (808)768-5353 and their fax number is (808)455-3699. To report a streetlight, call Street Light Maintenance - phone number is 768-5300. Of course, your constituents should be told that they have the option to remember one phone number: 768-4381 (my CSD Complaints section) and they will handle the forwarding of the complaint to the appropriate department and track the results (CSD will not have a tracking number if reported directly to the numbers above.)